

Dinesh kumar Ravikumar

User Experience Designer | Product Designer

www.dineshkumar.design dineshkravikumar@gmail.com [LinkedIn](#) 857-210-9409

Summary

UX Designer with 5+ years of experience specializing in **AI-powered User Experiences and B2B Enterprise Tools**. Proven ability to deliver user-centric solutions under tight deadlines while balancing business needs. Skilled at transforming complex challenges into intuitive, **Impactful Experiences that Drive Business Results**

Professional Experience

Senior UX Designer, Onity Group 07/2025 – Present | Houston TX - Remote

- Lead UX Designer on a **B2B mortgage subservicing platform**, designing operational software for mortgage servicing teams.sights into intuitive dashboards and streamlined workflows.
- Designed the Loan Deboarding Portal, replacing email-based release workflows with a structured submission pipeline that led to **100% of validation errors caught** at submission and **~6 hours saved** weekly per release analyst.
- Shipped a case management workspace that replaced email-based status tracking. **62% faster average caseresolution** and **12 hours saved** per analyst weekly.
- **Created the design system** for the platform, defining components, **data visualization patterns**, and interaction standards
- Built high-fidelity Figma prototypes for usability testing and stakeholder reviews, using **AI-assisted prototyping tools** to accelerate concept iteration.

UX Designer, Dell Technologies 06/2022 – 07/2025 | Boston, MA - Remote

- Led end-to-end design of a **B2B Enterprise AI-powered sales enablement assistant**, delivering functionalities in **Agile sprints** and achieving a **55%** reduction in support tickets and an **85%** increase in self-service adoption
- Facilitate Cross-functional collaboration with **Product Managers, Engineering leads, and Directors** throughout the product lifecycle, translating **business goals into UX strategy**, running **stakeholder reviews**, and ensuring every design decision is aligned with user needs and business objectives
- Revamped complex **Enterprise data dashboards** into user-friendly, actionable interfaces by conducting targeted user research and **data-driven design**, cutting task completion time by **30%**, which gave teams clear and immediate insights
- Architected a **Scalable data visualization** design system, unifying **10+ tools**, reducing UI inconsistencies by **70%** through **cross-functional sprint planning** and engineering alignment
- Developed **high-fidelity Figma prototypes** and led **A/B testing** to validate design hypotheses, balancing technical constraints with user feedback to improve performance and accelerate the launch cadence of new enterprise features

UX Designer, Red Hat Inc 07/2021 – 01/2022 | Boston, MA

UX Designer, Freelancing 08/2018 – 09/2019 | Tirupattur, India

Skills

Design & UX Expertise

User-Centered Design (UCD), Design Thinking, Interaction Design (IxD), Visual Design, Information Architecture (IA), User Research & Usability Testing, Prototyping (Hi & Lo-fidelity), Wireframing & Mockups, User Journey Mapping, Accessibility (WCAG), Heuristic Evaluation, Competitive Analysis, Data Visualization, Design Systems, Cross-functional Collaboration.

Tools & Technologies

Figma, Sketch, Adobe XD, Claude Code, Lovable, V0 Verrcel, Adobe Creative Suite (Ps, Ai, Id), Framer, InVision, Wireframing & Mockup Tools, UserZoom, Miro, Mural, HTML, CSS, JavaScript (Basic), React, Angular (Familiarity), Agile/Sprint Methodologies, Jira, Azure DevOps (or similar), Data Analysis & Reporting Tools

Education

Master of Science in Information Systems | User Experience Design, 08/2020 – 05/2022 | Boston
Northeastern University

Bachelor of Engineering in Computer Science, 08/2014 – 08/2018 | Chennai, India
Sri Venkateswara College of Engineering

Certificates

Enterprise Design Thinking Practitioner — IBM • **Product Designer Professional Certification** — Uxcel •

Accessibility Center of Excellence — Dell • **Design Thinking Certificate** — IDEO U • **UX Design certificate** — Google